

Rose Management Group is a group of innovative alternative charter high schools dedicated to providing supportive, student-centered blended learning environments for diverse learners, including those who may have struggled in traditional school settings since 1999.

Our mission is to Honor the Promise of Education by:

- Teaching students the fundamental skills needed to graduate high school, transition into continuing education or college, and explore career choices
- Expanding how students learn how to think
- Creating life options/opportunities for each graduate

Job Summary

The ROSE team is looking for a Client Support Technician.

Starting Salary

\$16.00/hr.

Hours

Monday - Friday 8:00am-4:30pm

Essential Job Functions

- Provides basic troubleshooting assistance and ticket resolution for personal computer users.
- Supports computer users with installation of basic hardware/software and networking components to meet personal computer needs.
- Diagnoses and troubleshoot basic problems with individual or multiple computer systems to maintain proper functioning; resolves issues including contacting and assisting vendors.
- Recommends hardware solutions regarding personal computers in assigned areas.
- Assists with computer projects, and implementation of policies throughout area of assignment.
- Conducts diagnostic reviews and produces error reports as requested to identify and correct any problems.
- Experience working with personal computer hardware, software, systems, local area networks and terminology.
- Good customer service, interpersonal, organizational and problem-solving skills.
- Ability to operate computer peripherals including monitors, printers and scanners.

Education Requirements

- High School Diploma required
- Obtain and maintain an Arizona IVP Fingerprint Clearance Card

Experience Requirements

- Must possess excellent customer service, organizational, and communication skills
- Quick learner
- Strong interpersonal skills

Benefits Package

- Employer pays monthly toward your single healthcare coverage
- Dental insurance
- Vision Insurance
- \$15,000.00 Life Insurance paid solely by Rose
- Arizona State Retirement for past participants
- Long-Term Disability
- AFLAC
- Pet Insurance

Visit our website at go2rose.com to learn more about our schools.

An equal opportunity employer, committed to the strength of a diverse workplace.